

CHRIS LERCH

EXPERIENCE		
2003–present	RIT <i>Director of Technology, RIT Libraries</i>	Rochester, NY
	<ul style="list-style-type: none"> ▪ Responsible for the management of all IT functions in the RIT library, including servers (Unix, Linux, Windows) clients (Windows, Macintosh) and software systems (Millennium, ILLiad, INN-Reach) ▪ Technology director for Connect NY, a resource-sharing consortium of 12 private NY State colleges. ▪ Responsible for the evaluation and implementation of new technologies across multiple platforms ▪ Supervision of a staff of software specialists and engineers. ▪ Serve on the Library Council, the governing body of the RIT Libraries (Wallace, Archives, Carey Collection, University Press) 	
2000–2003	Bausch & Lomb <i>Manager, Global Data Communications</i>	Rochester, NY
	<ul style="list-style-type: none"> ▪ Responsible for data communications operations (WAN, Servers, VPN, Videoconferencing) worldwide (35 locations). This includes all routers, switches and servers in the network, as well as frame-relay and private circuits, multimedia and distance learning. Managed a budget of over \$5,000,000. Increased bandwidth and services over 50% while reducing costs by over 20%. ▪ Developed and rolled out a Voice Over IP service that reduced telco costs at key worldwide locations. ▪ Negotiated contracts and managed vendors. ▪ Developed service level agreements and implemented level of service reporting for network services. ▪ Supervised a staff of engineers and operations personnel. 	
1994-2000	Electronic Data Systems <i>Service Delivery Manager</i>	Rochester, NY
	<ul style="list-style-type: none"> ▪ Was responsible for delivering voice and video service to Xerox, including vendor management and service level agreements. ▪ Headed up Year 2000 assessment and remediation for all Telecom equipment (voice and data) in the Xerox Global network – oversaw 181 remediation projects. ▪ Was operations manager for a national voicemail upgrade project involving 105 locations. 	
1990-1994	Xerox Corporation <i>Project Manager</i>	Rochester, NY
	<ul style="list-style-type: none"> ▪ Managed IM projects including mainframe and midrange systems as well as telecommunications and facilities projects. 	
1984-1990	Xerox Corporation	Rochester, NY

	<p><i>Systems Programmer/Analyst</i></p> <ul style="list-style-type: none"> ■ Was responsible for performance management and capacity planning for MVS, MVS/XA, VMS and Unix systems.
EDUCATION	
	<p>1991 Rochester Institute of Technology</p> <ul style="list-style-type: none"> ■ MBA, Finance, Management <p>1984 Rochester Institute of Technology</p> <ul style="list-style-type: none"> ■ BS, Applied Software Science